HEIKO SERVICE MANUAL

Model JS035-C1



This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or Repair the product or products dealt with in this service information by anyone else could result in serious injury or death

Contents

1.Introduction	1
2.Features	7
3.Specifications	8
4.Sensors list	9
5.Pinping diagrams	10
6.Printed circuit board connector wiring diagram	11
7.Funcitions and control	13
8.Dimensional drawings	23
9.Center of gravity	23
10. Service Diagnosis	24
11. Wiring diagrams	43

1.Introduction

1.1 Safety Cautions

Be sure to read the following safety cautions before conducting repair work.

The caution items are classified into "Warning" and "Caution". The "Warning" items are especially important since they can lead to death or serious injury if they are not followed closely. The "Caution" items can also lead to serious accidents under some conditions if they are not followed. Therefore, be sure to observe all the safety caution items described below.

About the pictograms

- \triangle This symbol indicates an item for which caution must be exercised.
- The pictogram shows the item to which attention must be paid.O This symbol indicates a prohibited action.
 - The prohibited item or action is shown inside ornear the symbol.
- This symbol indicates an action that must be taken, or an instruction. The instruction is shown inside or near the symbol.

After the repair work is complete, be sure to conduct a test operation to ensure that the equipment operates Normally, and explain the cautions for operating the product to the customer.

1.2.1 Caution in Repair

Warning	
Be sure to disconnect the power cable plug from the plug socket before disassembling the equipment for	
a repair.	
Working on the equipment that is connected to a power supply can cause an electrical shook.	
If it is necessary to supply power to the equipment to conduct the repair or inspecting the circuits, do not	
touch any electrically charged sections of the equipment.	
If the refrigerant gas discharges during the repair work, do not touch the discharging refrigerant gas .The refrigerant gas can cause frostbite.	\bigcirc
When disconnecting the suction or discharge pipe of the compressor at the welded section, release the	
refrigerant gas completely at a well-ventilated place first.	
If there is a gas remaining inside the compressor , the refrigerant gas or refrigerating machine oil	
discharges when the pipe is disconnected, and it can cause injury.	
If the refrigerant gas leaks during the repair work, ventilate the area. The refrigerant gas can generate toxic gases when it contacts flames.	0
The step-up capacitor supplies high-voltage electricity to the electrical components of the outdoor unit.	
Be sure to discharge the capacitor completely before conducting repair work . A charged capacitor can	
cause an electrical shock.	
Do not start or stop the air conditioner operation by plugging or unplugging the power cable plug.	0
Plugging or unplugging the power cable plug to operate the equipment can cause an electrical shock or	()
fire.	S

Warning	
Do not repair the electrical components with wet hands . Working on the equipment with wet hands can cause an electrical shock	0
Do not clean the air conditioner by splashing water. Washing the unit with water can cause an electrical shock.	\bigcirc
Be sure to provide the grounding when repairing the equipment in a humid or wet place, to avoid electrical shock.	9
Be sure to turn off the power switch and unplug the power cable when cleaning the equipment. The internal fan rotates at a high speed, and cause injury.	
Do not tilt the unit when removing it. The water inside the unit can spill and wet the furniture and floor.	\bigcirc
Be sure to check that the refrigerating cycle section has cooled down sufficiently before conducting repair	
work. Working on the unit when the refrigerating cycle section is hot can cause burns.	
Use the welder in a well-ventilated place. Using the welder in an enclosed room can cause oxygen deficiency.	0

1.2.2 Cautions Regarding Products after Repair

Warning	
Be sure to use parts listed in the service parts list of the applicable model and appropriate tools to	
conduct repair work. Never attempt to modify the equipment. The use of inappropriate parts or tools can	
cause an electrical shock, excessive heat generation or fire.	
When relocating the equipment, make sure that the new installation site has sufficient strength to	
withstand the weight of the equipment.	
If the installation site does not have sufficient strength and if the installation work is not conducted	
securely, the equipment can fall and cause injury.	
Be sure to install the product correctly by using the provided standard installation frame.	For
Incorrect use of the installation frame and improper installation can cause the equipment to fall, resulting	integral
in injury.	units only
	For
Be sure to install the product securely in the installation frame mounted on a window frame.	integral
If the unit is not securely mounted, it can fall and cause injury.	units only

Warning	
Be sure to use an exclusive power circuit for the equipment, and follow the technical standards related to the electrical equipment, the internal wiring regulations and the instruction manual for installation when conducting electrical work. Insufficient power circuit capacity and improper electrical work can cause an electrical shock or fire.	
Be sure to use the specified cable to connect between the indoor and outdoor units. Make the connections securely and route the cable properly so that there is no force pulling the cable at the connection terminals. Improper connections can cause excessive heat generation or fire.	
When connecting the cable between the indoor and outdoor units, make sure that the terminal cover does not lift off or dismount because of the cable. If the cover is not mounted properly, the terminal connection section can cause an electrical shock, excessive heat generation or fire. Do not damage or modify the power cable. Damaged or modified power cable can cause an electrical shock or fire. Placing heavy items on the	
power cable, and heating or pulling the power cable can damage the cable.	S
Do not mix air or gas other than the specified refrigerant (R-410A / R22) in the refrigerant system. If air enters the refrigerating system, an excessively high pressure results, causing equipment damage and injury.	
If the refrigerant gas leaks, be sure to locate the leak and repair it before charging the refrigerant. After charging refrigerant, make sure that there is no refrigerant leak. If the leak cannot be located and the repair work must be stopped, be sure to perform pump-down and close the service valve, to prevent the refrigerant gas from leaking into the room. The refrigerant gas itself is harmless, but it can generate toxic gases when it contacts flames, such as fan and other heaters, stoves and ranges.	0
When replacing the coin battery in the remote controller, be sure to disposed of the old battery to prevent children from swallowing it. If a child swallows the coin battery, see a doctor immediately.	

Caution Installation of a leakage breaker is necessary in some cases depending on the conditions of the installation site, to prevent electrical shocks. Do not install the equipment in a place where there is a possibility of combustible gas leaks. If a combustible gas leaks and remains around the unit, it can cause a fire. Be sure to install the packing and seal on the installation frame properly. If the packing and seal are not installed properly, water can enter the room and wet the furniture and floor.

1.2.3 Inspection after Repair

Warning	
Check to make sure that the power cable plug is not dirty or loose, then insert the plug into a power outlet all the way. If the plug has dust or loose connection, it can cause an electrical shock or fire.	0
If the power cable and lead wires have scratches or deteriorated, be sure to replace them. Damaged cable and wires can cause an electrical shock, excessive heat generation or fire.	0

Warning

Do not use a joined power cable or extension cable, or share the same power outlet with other electrical appliances since it can cause an electrical shock, excessive heat generation or fire.

Caution	
Check to see if the parts and wires are mounted and connected properly, and if the connections at the	
soldered or crimped terminals are secure. Improper installation and connections can cause excessive	
heat generation, fire or an electrical shock.	
If the installation platform or frame has corroded, replace it. Corroded installation platform or frame can	
cause the unit to fall, resulting in injury.	
Check the grounding, and repair it if the equipment is not properly grounded. Improper grounding can cause an electrical shock.	9
Be sure to measure the insulation resistance after the repair, and make sure that the resistance is 1 M	
ohm or higher.	
Faulty insulation can cause an electrical shock.	
Be sure to check the drainage of the indoor unit after the repair.	
Faulty drainage can cause the water to enter the room and wet the furniture and floor.	

1.2.4 Using Icons

Icons are used to attract the attention of the reader to specific information. The meaning of each icon is described in the table below:

1.2.5 Using Icons List

Icon	Type of Information	Description
i _{Note}	Note	A "note" provides information thetindispensable , but may nevertheless be valuable to the reader, such as tips and tricks.
A Caution	Caution	A "caution" is used when there is danger that the reader, incorrect manipulation, may damage equipment, loose data, get an unexpected result or has to restart (part of) a procedure.
	Warning	A "warning" is used when there is danger of personal inju
L	Reference	A "reference" guides the reader to other places in this b this manual, where he/she will find additional information on a specific topic.

2.Features

Easy Support Clip: It is more convenient for installation by extending space with additional support clip, meanwhile, saving time.

Self Clean: With a new-generation hydrophilic foil, when the air conditioner in cooling or drying mode, the dust on evaporator will be taken away by condensed water flowing rapidly.

APAM

A-PAM DC inverter: A-PAM inverter technology is the upgrade of 180°sine wave inverter, it adopts additional momental control to decrease the vibration in the low compressor frequency and also contribute to great energy

P

Long distance air supplying: The indoor units is improved by the optimized motor, fan and air duct so as to provide long distance airflow with 12m+ maximum.



-15°C heating: when -15°C can still heating natural

Comfortable sleep: The setting temperature and the indoor noise can be adjusted to a more comfortable

level when you set the sleep mode"during night sleep.



DIY auto mode: You can set a temperature value, with which the unit can adjust the operation mode

automatically.

Auto restart: The function permits automatic return to previous operation conditions after a sudden power break.

24 hours timer: Use the timer function to set on, or off, or from on to off, or from off to on etc, within 24 hours.

2-way piping design: The indoor unit offers the possibility of left or right piping direction.

Easy clean design: The panel is easy to wash and the airflow vents can be detached easily

Double 8 display. T he display is Double 8 mode

Wi-Fi control:Control your air conditioning system with smart phone or tablet which can connect internet.

3.Specifications

NOMINAL DISTRIBUTION SYSTEM VOLTAGE			
Phase	/	1	
Frequency	Hz	50	
Voltage	V	230	

NOMINAL CAPACITY and NOMINAL INPUT				
		Cooling	heating	
Conscituted	KW	3.50	3.60	
Capacity rated	Btu/h	11940	12286	
Power Consumption(Rated)	KW	1.24	1.05	
SEER/SCOP	W/W	6.1/A++	4.0/A+	
Annual energy consumption KWh		201	980	
Moisture Removal	bisture Removal m ³ /h 1.6*10 - ³			

TECHNICAL SPECIFICATIONS			
Dimensions	H*W*D	mm	820×195×280
Packaged Dimensions	H*W*D	mm	909×279×355
Weight	1	KG	8.2
Gross weight	1	KG	10.5
Color	1	1	White
Sound level	Sound pressure(high/medium/low)	dB	37/33/29/19
	Sound power	dB	56

TECHNICAL SPECIFICATIONS-PARTS					
		cooling	heating		
	Туре		Cross flow fan	Cross flow fan	
Fan	Motor output	W	20	20	
Fall	Air flow rate(high)	m³/h	550	550	
	Speed(super/high/low)	rpm	1250/1150/850	1150/1050/750	
Heat avabanger	Туре		ML fin- ϕ 5HI-HX tu	ML fin- ϕ 5HI-HX tube	
Heat exchanger	ger Segment *stage*fitch		3*15*1.4	3*15*1.4	
Air direction control		Right,Left,Horizontal,Downward			
Air filter		Removable/Was	Removable/Washable/Mildew Proof		
Temperature control		Microcomputer C	Microcomputer Control		
Remote controller model 0010401715Y					

Note: the data are based on the conditions shown in the table below

cooling	heating	Piping length
Indoor: 27°CDB/19°CWB	Indoor:20°CDB	Em
Outdoor: 35℃DB/24℃WB	Outdoor: 7℃DB/6℃WB	5m

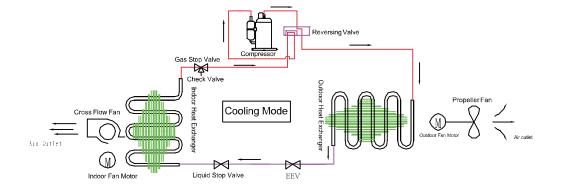
Conversation formulae
Kcal/h= KW×860
Btu/h= KW×3414
cfm=m³/min×35.3

4.Sensors list

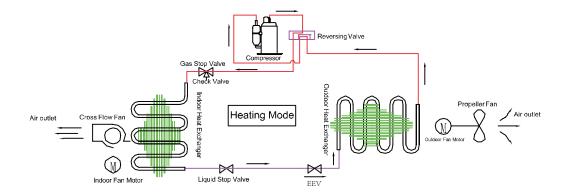
type	Description	Qty
Room sensor	Its used for detecting room temperature	1
Pipe sensor	Its used for detecting temperature of evaporator	I

5. Pinping diagrams

Cooling mode



Heating mode



6.Printed circuit board connector wiring diagram

Connectors

PCB(1) (Control PCB)

- 1) CN9 Connector for fan motor
- 2) CN6 Connector for heat exchanger thermistor and Room temperature thermistor
- 3) CN5' Connector for UP&DOWN STEP motor
- 4) CN17、CN22'Connector for power L and indoor terminal L
- 5) CN21 Connector for indoor terminal N
- 6) CN7 Connector for display board
- 7) CN23' (red line) Connector for communicate between the indoor board and the outdoor board
- 8) CN35 Connector for wifi Module
- 9) CN12 Connector for double -STEP motor
- 10) CN51 Connector for room card
- 11) CN36 Far control
- 12) CN11 Connector for LEFT & RIGHT STEP motor

Note: Other designations

- PCB(1) (Indoor Control PCB)
- 1) SWI Connector for Forced operation ON / OFF switch
- 2) FUSE1 Fuse 3.15A/250VAC

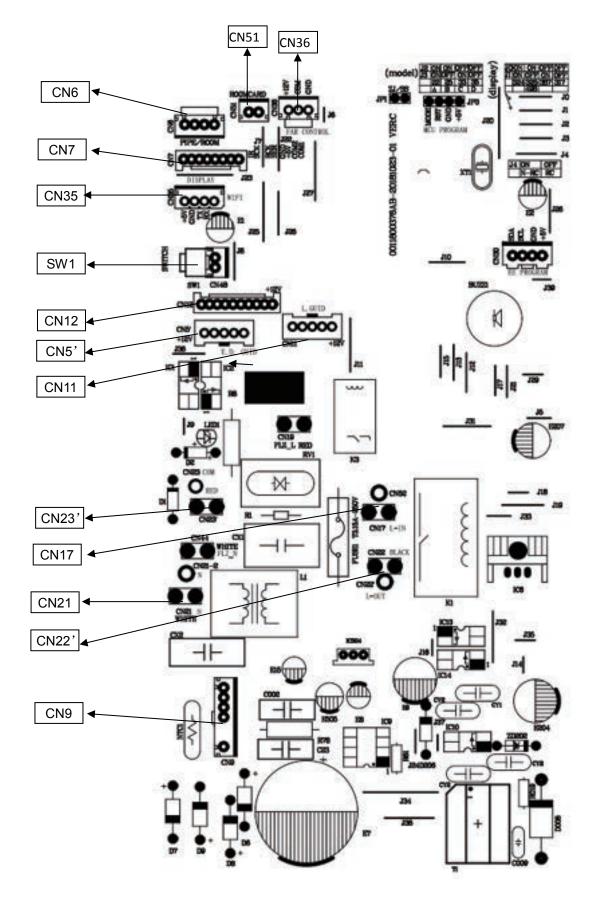
J2	ON	ON	OFF	OFF
J3	ON	OFF	ON	OFF
	А	В	С	D
	22	25	33	35

UNIT MODEL	PCB MODEL	
JS035-C1	0011800376AB (25)	

JO	ON	ON	OFF	OFF
J1	ON	OFF	ON	OFF
	324	325/498	387	317

UNIT MODEL	DISPLAY MODEL
JS035-C1	0011800387D

PCB(1)



7.Funcitions and control

7.1 Main functions and control specification

7.1.1 Automatic operation

When the running mode is turned to automation after starting the system, the system will first determine the running mode according to the current room temperature and then will run according to the determined mode. Tr in the following selection conditions means room temperature, Ts means setting temperature, Tp means temperature of indoor coil pipe

 $Tr < Ts-3^{\circ}C$ Choose Heating Mode

After turning to the automation mode, the running mode can be switched between cooling mode, fan mode and heating mode according to the change of the indoor ambient temperature. But the automatic conversion between cooling mode and heating mode must be conducted after 15 minutes.

7.1.2 Cooling operation mode

Temperature control range: $16^{\circ}C$ ---30 °CTemperature difference: $\boxtimes ^{\circ}C$ * Control features: $\square ^{\circ}C$ Pn=(Nh_c- S_c)*10 > 30the maximum frequency control @1Pn=(Nh_c- S_c) *10 < 30</th>PID control @2

@1 When the starting ability is not the maximum frequency(EE), its maximum frequency limitation is calculated by the following equations:

The frequency limitation=the maximum frequency(EE) * the rated frequency K of the indoor setting airflow speed

Refrigeration mode:

The indoor setting airflow speed	Low	Medium
The percentage of the rated frequency K	73%	85%

@2 PID control :

The innital frequency Sn is determined by Pn . We can calculate Hzoutf according to the value of Kp ,Ki ,Kd, Out_gain,Pn.Then , Fn = Sn + Hzoutf. The value of Fn is calculated in each sample time (60 seconds),and Fn is adujusted according to previous frequency of Sn and filtered output of Hzoutf. *Manus: When the system is operating, you can set the high, medium or low speed manually. (When the sensor is on or off, the system will change the speed 2 seconds after receiving the signal.) When the system is operating, you can also set the automatic speed which is switched the fan speed according to the temperature range.

7.1.3 Dehumidifying mode.

* temperature control range: 16---30°C

* temperature difference: 🛛 🔀 °C

* Control features:

Pn=(Nh_c- S_c)*10≥40 the maximum frequency control @1

Pn=(Nh_c- S_c) *10<40 PID control @2

Pn=(Nh_c- S_c) *10=<15 regular frequency and regular fan speed(EE)

@1 When the starting ability is not the maximum frequency(EE), its maximum frequency limitation is calculated by the following equations:

The frequency limitation=the maximum frequency(EE) * the rated frequency K of the indoor setting airflow speed

Refrigeration mode:

The indoor setting airflow speed	Low	Medium
The percentage of the rated frequency K	44%	72%

@2 PID control :

The innital frequency Sn is determined by Pn . We can calculate Hzoutf according to the value of Kp ,Ki ,Kd, Out_gain,Pn.Then , Fn = Sn + Hzoutf. The value of Fn is calculated in each sample time (60 seconds),and Fn is adujusted according to previous frequency of Sn and filtered output of Hzoutf. *Manus: When the system is operating, you can set the high, medium or low speed manually. (When the sensor is on or off, the system will change the speed 2 seconds after receiving the signal.) When the system is operating, you can also set the automatic speed which is switched the fan speed according to the temperature range.

7.1.4 Heating operation mode.

* temperature control range: 16---30 $^\circ\!\mathrm{C}$

* temperature difference: 🛛 🔀 °C

* Control features:

 $Pn=(Nh_c-S_c)*10 \ge 60$ the maximum frequency control @1

Pn=(Nh_c- S_c) *10<60 PID control @2

@1 When the starting ability is not the maximum frequency(EE), its maximum frequency limitation is calculated by the following equations:

The frequency limitation = the maximum frequency(EE) * the rated frequency K of the indoor setting airflow speed

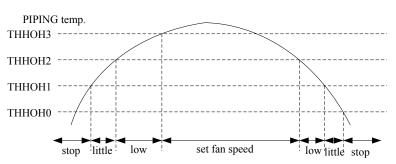
Refrigeration mode:

The indoor setting	Low	Medium
airflow speed	LOW	Medium
The percentage of the	80%	90%
rated frequency K	80 %	90 /0

@2 PID control :

The innital frequency Sn is determined by Pn . We can calculate Hzoutf according to the value of Kp ,Ki ,Kd, Out_gain,Pn.Then , Fn = Sn + Hzoutf. The value of Fn is calculated in each sample time (60 seconds),and Fn is adujusted according to previous frequency of Sn and filtered output of Hzoutf. *Manus: When the system is operating, you can set the high, medium or low speed manually. (When the sensor is on or off, the system will change the speed 2 seconds after receiving the signal.) When the system is operating, you can also set the automatic speed which is switched the fan speed according to the temperature range.

*The fan control functions as below in the heat mode:



If other conditions are satisfied, when the compressor stops, the indoor system will operate at a little speed. The indoor fan will stop when the coil temperature is below the THHOT0.

7.1.5 Strength operation

The system enters the mode after receiving the 'strength signal'.

Send strength operation signal to the outdoor system.

The mode change finishes the strength operation.

Entering 'mute', you can have normal operation or signal control such as timing to finish the strength operation.

When the system is at the automatic option with the strength/ mute function, if the system enters the cooling mode, the cooling strength/ mute function will be offered; if the system enters the heating mode, then the heating strength/ mute function will be offered; if the system enters the airflow mode, there will be no strength/ mute function.

7.1.6 Mute operation

The system enters the mode after receiving the 'mute signal'.

a. Mute heating: the airflow speed is slight, the system sends the mute signal to the outdoor system.b. mute cooling: the airflow speed is slight, the system sends the mute signal to the outdoor system.When the compressor operates, the airflow speed is mute speed. EEPROM is adaptable.Mute operation can not work under the dehumidifying and airflow-sending operation.

7.1.7 Air refreshing (This model does not choose)

After receiving the signal from the remote control, (HV series: the background light of the 'health' logo is green. HS series: the 'health' indicator will be lighted). If the fan operates, the Nano-Aqua operates to realize the ions sending function.

If the indoor fan stops, the Nano-Aqua is turned off.

When the Nano-Aqua is turned off, if the air refreshing system is turned on, the Nano-Aqua will be turned on when the fan operates.

7.1.8 Timing

You can set 24 hours' on/off timing accordingly. After the setting, the timing indicator will be lightened. Also, the light will be turning off after the timing is finished. The followings are several timing methods. **1.system /on timing:** The timing indicator will be lightened and the indoor system is under the waiting mode. The light will be turned off when the timing is finished and the rest of the system will operate under a normal condition. The timing starts since the last reception of the timing signal. **2.system /off timing:** When the system is turned on, the timing indicator is lightened, the rest of the system will operated under a normal condition. When set time comes, the indicator light will be turned off and the system will be turned off. If you have set the dormant functions, the order of your settings will be operated according to the timing settings.

3 .system /on and off timing: The settings will be completed according to the orders..

7.1.9 Dormant operation

The dormant timing is an eight hours unadaptable one. The timing signs are shown on the V series board. (RC series show the dormant signal, the timing light is lighted on the 6 lights board).

2.1 Under the cooling/ dehumidifying operation, after the setting of the dormant operation, the set temperature will be raised for 1 centigrade after 1 hour's operation and will be raised for 1 centigrade 1 hour later. The system will keep this status for 6 hours and then close.

2.2 Under the heating mode, after the setting of the dormant operation, the setting temperature will fall 2 centigrade after 1 hour's operation and will fall 2 centigrade 1 hour later. 3 hours after the preceding operations, the set temperature will be raised for 1 centigrade and the system will keep this status for 3 hours and then close down.

2.3 During the dormant time, except the change of the system mode or a new press on the dormant setting keys, the timing of the 8 hours dormancy will take the first timing as the start time, any presses on other keys will not affect the original timing.

2.4 Indoor fan control under the dormant operation.

If the indoor fan is at the high speed before the dormant operation setting, the speed will be turned to medium after the setting. If the fan is at the medium speed before the dormant setting, the speed will be turned to low after the setting. If the fan is at the low speed before the dormant setting, the speed will not change.

7.1.10 Urgent on/off input

Press the urgency button the buzzer will ring. The system will enter the automatic mode if you don't press the button for more than 5 seconds.

Under the system off mode, if you press the urgency key for 5 to 10 seconds, the system will start the test operation.

Under the system off mode, if you press the urgency key for 10 to 15 seconds, the display screen will show the resume of the last malfunction.

If the system is under operation, the press on the urgency key will stop it.

Under the system off mode, the display screen will show automatic running sign.

Under the system off mode, the system will not receive the remote control signal if the press on the urgency key doesn't last for 15 seconds or if the key is loosened.

Urgency operation: If you press the urgency key for less than 5 seconds, the buzzer will ring when you press the on/off key. The system will enter the urgency operation when the urgency key is loosened. The urgency operation is fully automatic.

Test operation.

The inlet temperature sensor doesn't work, the indoor fan and the indoor air direction board motor works synchronically. High speed airflow, cooling, outdoor system on, etc, will send the ambient temperature 30 centigrade and coil temperature 16 centigrade information to the outdoor system. Test operation

The defrost protection of the evaporator doesn't work.

The temperature control doesn't work.

The test operation will be finished in 30 minutes.

The test operation can be stopped by the relative commands from the remote control.

7.1.11 Abnormal operation of indoor system

When the outdoor system operates, if the indoor system operation differs from the outdoor system, the abnormal operation malfunction will be reported. 10s after the report, the indoor system will be closed.

Outdoor system mode	Indoor system mode	conflicts
cooling	heating	yes
cooling	cooling	no
cooling	airflow	no
heating	heating	no
heating	airflow	yes
heating	cooling	yes

7.1.13 Malfunction list resume.

Nothing is presented if there is no code list.

The malfunction display will automatically finish in 10 seconds.

The remote control only receives the signals for stop. According to the signals, the malfunction resume presentation finishes.

The resume restores after the power supply restores.

7.1.14 Abnormality confirmation approaches

1. indoor temperature sensor abnormality:

Under the operation, the normal temperature ranges from 120 degree to -30 degree. When the temperature goes beyond this range, the abnormality can be confirmed. If the temperature goes back into the range, the system will automatically resume.

2 .indoor heat interaction sensor abnormality:

Under the operation, the normal temperature ranges from 120 degree to -30 degree. When the temperature goes beyond this range, the abnormality can be confirmed. If the temperature goes back into the range, the system will automatically resume.

3 .indoor malfunction:

Out door malfunction: When the indoor system receives the outdoor malfunction codes, it will store the code into E2 for the malfunction list resume. The indoor system will continue to operate according to the original status, the malfunction code will not be revealed or processed.

4. transmission abnormality:

If the indoor system can't receive the outdoor system for 4 minutes, the communication abnormality can be confirmed and reported and the outdoor system will be stopped.

7.1.15 Single indoor system operation

* Enter condition: First, set the high speed airflow and 30 centigrade set temperature, then press the dormant keys for 6 times within 7 seconds, the system will feedback with 6 rings.

* After the system enters the separate indoor system operation mode, the indoor system will operate according to the set mode and neglect the communication signals of the outdoor system. However, it has to send signals to the outdoor system.

* Quitting condition: This mode can be quitted after receiving the quitting signal from the remote control or urgency system. The indoor system thus can quit the single operation mode.

7.1.16 Power cut compensation

* Entering condition: Press dormant button 10 times within 7 second, the buzzer will ring 4 times and the present system status will be stored into the EEPROM of the indoor system.

* After entering the power cut compensation mode, the processing of the indoor system should be as the followings:

Remote control urgency signal: operate according to the remote control and the urgent conditions, the present status will be stored into the EEPROM of the indoor system.

* Quitting conditions: Press dormant button 10 times within 7 seconds and the buzzer will ring twice.

7.1.17 Time cutting function:

Connect the test program terminal on the mainboard after connecting the system to the power circuit. The CPU of the main control will be 60 times faster.

7.2 Value of thermistor

Room sensor and Pipe Sensor

Room sensor R25℃=23KΩ±2% B25℃/50℃=4200K±1%

		R25°C=2	23K Ω +2%		
Temp.(℃)	Resistor (KQ)	Temp. (℃)	Resistor (KQ)	Temp. (℃)	Resistor ($K\Omega$)
-20	266.905	18	32.215	56	6.1
-19	250.866	19	30.671	57	5.87
-18	235.895	20	29.21	58	5.65
-17	221.911	21	27.828	59	5.44
-16	208.838	22	26.521	60	5.24
-15	196.609	23	25.283	61	5.04
-14	185.163	24	24.111	62	4.86
-13	174.443	25	23	63	4.68
-12	164.399	26	21.94	64	4.51
-11	154.983	27	20.94	65	4.35
-10	146.153	28	19.99	66	4.19
-9	137.87	29	19.09	67	4.04
-8	130.096	30	18.23	68	3.9
-7	122.799	31	17.42	69	3.76
-6	115.946	32	16.65	70	3.63

Dimensional drawings -5 109.51 33 15.97 71 3.5 -4 72 103.462 34 15.22 3.38 -3 97.779 35 14.56 73 3.26 -2 36 13.93 74 3.15 92.437 87.415 -1 37 13.34 75 3.04 0 82.691 38 12.77 76 2.94 78.248 12.23 77 2.84 1 39 2 74.067 40 78 2.74 11.71 3 70.133 41 11.22 79 2.65 4 66.43 42 10.76 80 2.56 5 62.943 43 10.31 6 59.659 44 9.89 7 45 56.566 9.49 8 53.651 46 8.1 9 50.904 47 8.74 10 48.314 48 8.39 11 45.872 49 8.05 12 43.569 7.73 50 13 41.395 51 7.43 14 7.14 39.343 52 15 37.406 53 6.86 16 35.577 54 6.6 17 55 6.34

R25°C=10K Ω ±2%

B25°C/50°C=3700K±2%

33.848

Temp.((℃))	Max. (KΩ)	Normal(K Ω)	Min. (K Ω)	Tolerance(℃)	
-30	165.2170	147.9497	132.3678	-1.94	1.75
-29	155.5754	139.5600	125.0806	-1.93	1.74
-28	146.5609	131.7022	118.2434	-1.91	1.73
-27	138.1285	124.3392	111.8256	-1.89	1.71
-26	130.2371	117.4366	105.7989	-1.87	1.70
-25	122.8484	110.9627	100.1367	-1.85	1.69
-24	115.9272	104.8882	94.8149	-1.83	1.67
-23	109.4410	99.1858	89.8106	-1.81	1.66
-22	103.3598	93.8305	85.1031	-1.80	1.64
-21	97.6556	88.7989	80.6728	-1.78	1.63
-20	92.3028	84.0695	76.5017	-1.76	1.62
-19	87.2775	79.6222	72.5729	-1.74	1.60
-18	82.5577	75.4384	68.8710	-1.72	1.59
-17	78.1230	71.5010	65.3815	-1.70	1.57
-16	73.9543	67.7939	62.0907	-1.68	1.55
-15	70.0342	64.3023	58.9863	-1.66	1.54

Dimensional drawings

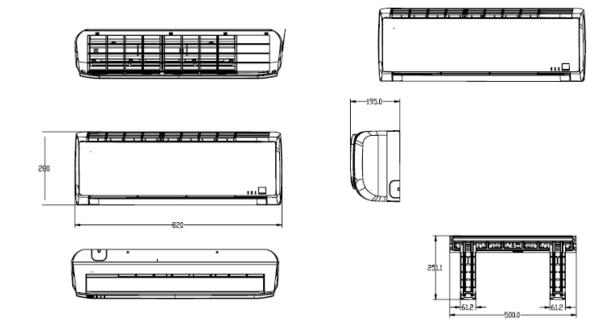
				Dimensional dr	awings
-14	66.3463	61.0123	56.0565	-1.64	1.52
-13	62.8755	57.9110	53.2905	-1.62	1.51
-12	59.6076	54.9866	50.6781	-1.60	1.49
-11	56.5296	52.2278	48.2099	-1.58	1.47
-10	53.6294	49.6244	45.8771	-1.56	1.46
-9	50.8956	47.1666	43.6714	-1.54	1.44
-8	48.3178	44.8454	41.5851	-1.51	1.42
-7	45.8860	42.6525	39.6112	-1.49	1.40
-6	43.5912	40.5800	37.7429	-1.47	1.39
-5	41.4249	38.6207	35.9739	-1.45	1.37
-4	39.3792	36.7676	34.2983	-1.43	1.35
-3	37.4465	35.0144	32.7108	-1.41	1.33
-2	35.6202	33.3552	31.2062	-1.38	1.31
-1	33.8936	31.7844	29.7796	-1.36	1.29
0	32.2608	30.2968	28.4267	-1.34	1.28
1	30.7162	28.8875	27.1431	-1.32	1.26
2	29.2545	27.5519	25.9250	-1.29	1.24
3	27.8708	26.2858	24.7686	-1.27	1.22
4	26.5605	25.0851	23.6704	-1.25	1.20
5	25.3193	23.9462	22.6273	-1.23	1.18
6	24.1432	22.8656	21.6361	-1.20	1.16
7	23.0284	21.8398	20.6939	-1.18	1.14
8	21.9714	20.8659	19.7982	-1.15	1.12
9	20.9688	19.9409	18.9463	-1.13	1.09
10	20.0176	19.0621	18.1358	-1.11	1.07
11	19.1149	18.2270	17.3646	-1.08	1.05
12	18.2580	17.4331	16.6305	-1.06	1.03
13	17.4442	16.6782	15.9315	-1.03	1.01
14	16.6711	15.9601	15.2657	-1.01	0.99
15	15.9366	15.2770	14.6315	-0.98	0.96
16	15.2385	14.6268	14.0271	-0.96	0.94
17	14.5748	14.0079	13.4510	-0.93	0.92
18	13.9436	13.4185	12.9017	-0.91	0.90
19	13.3431	12.8572	12.3778	-0.88	0.87
20	12.7718	12.3223	11.8780	-0.86	0.85
21	12.2280	11.8126	11.4011	-0.83	0.83
22	11.7102	11.3267	10.9459	-0.81	0.80
23	11.2172	10.8634	10.5114	-0.78	0.78
24	10.7475	10.4216	10.0964	-0.75	0.75
25	10.3000	10.0000	9.7000	-0.75	0.75
26	9.8975	9.5974	9.2980	-0.76	0.76
27	9.5129	9.2132	8.9148	-0.80	0.80
28	9.1454	8.8465	8.5496	-0.84	0.83
29	8.7942	8.4964	8.2013	-0.87	0.86
30	8.4583	8.1621	7.8691	-0.91	0.90

Dimensional drawings

				Dimensional dr	awings
31	8.1371	7.8428	7.5522	-0.95	0.93
32	7.8299	7.5377	7.2498	-0.98	0.97
33	7.5359	7.2461	6.9611	-1.02	1.00
34	7.2546	6.9673	6.6854	-1.06	1.04
35	6.9852	6.7008	6.4222	-1.10	1.07
36	6.7273	6.4459	6.1707	-1.13	1.11
37	6.4803	6.2021	5.9304	-1.17	1.14
38	6.2437	5.9687	5.7007	-1.21	1.18
39	6.0170	5.7454	5.4812	-1.25	1.22
40	5.7997	5.5316	5.2712	-1.29	1.25
41	5.5914	5.3269	5.0704	-1.33	1.29
42	5.3916	5.1308	4.8783	-1.37	1.33
43	5.2001	4.9430	4.6944	-1.41	1.36
44	5.0163	4.7630	4.5185	-1.45	1.40
45	4.8400	4.5905	4.3500	-1.49	1.44
46	4.6708	4.4252	4.1887	-1.53	1.47
47	4.5083	4.2666	4.0342	-1.57	1.51
48	4.3524	4.1145	3.8862	-1.61	1.55
49	4.2026	3.9686	3.7443	-1.65	1.59
50	4.0588	3.8287	3.6084	-1.70	1.62
51	3.9206	3.6943	3.4780	-1.74	1.66
52	3.7878	3.5654	3.3531	-1.78	1.70
53	3.6601	3.4416	3.2332	-1.82	1.74
54	3.5374	3.3227	3.1183	-1.87	1.78
55	3.4195	3.2085	3.0079	-1.91	1.82
56	3.3060	3.0989	2.9021	-1.95	1.85
57	3.1969	2.9935	2.8005	-2.00	1.89
58	3.0919	2.8922	2.7029	-2.04	1.93
59	2.9909	2.7948	2.6092	-2.08	1.97
60	2.8936	2.7012	2.5193	-2.13	2.01
61	2.8000	2.6112	2.4328	-2.17	2.05
62	2.7099	2.5246	2.3498	-2.22	2.09
63	2.6232	2.4413	2.2700	-2.26	2.13
64	2.5396	2.3611	2.1932	-2.31	2.17
65	2.4591	2.2840	2.1195	-2.36	2.21
66	2.3815	2.2098	2.0486	-2.40	2.25
67	2.3068	2.1383	1.9803	-2.45	2.29
68	2.2347	2.0695	1.9147	-2.49	2.34
69	2.1652	2.0032	1.8516	-2.54	2.38
70	2.0983	1.9393	1.7908	-2.59	2.42
71	2.0337	1.8778	1.7324	-2.63	2.46
72	1.9714	1.8186	1.6761	-2.68	2.50
73	1.9113	1.7614	1.6219	-2.73	2.54
74	1.8533	1.7064	1.5697	-2.78	2.58
75	1.7974	1.6533	1.5194	-2.83	2.63

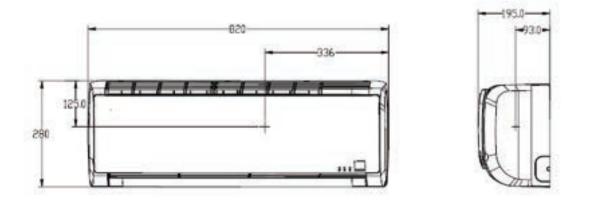
Dimensional drawings

				Dimensional di	awings
76	1.7434	1.6021	1.4710	-2.88	2.67
77	1.6913	1.5528	1.4243	-2.92	2.71
78	1.6409	1.5051	1.3794	-2.97	2.75
79	1.5923	1.4592	1.3360	-3.02	2.80
80	1.5454	1.4149	1.2942	-3.07	2.84
81	1.5000	1.3721	1.2540	-3.12	2.88
82	1.4562	1.3308	1.2151	-3.17	2.93
83	1.4139	1.2910	1.1776	-3.22	2.97
84	1.3730	1.2525	1.1415	-3.27	3.01
85	1.3335	1.2153	1.1066	-3.32	3.06
86	1.2953	1.1794	1.0730	-3.38	3.10
87	1.2583	1.1448	1.0405	-3.43	3.15
88	1.2226	1.1113	1.0092	-3.48	3.19
89	1.1880	1.0789	0.9789	-3.53	3.24
90	1.1546	1.0476	0.9497	-3.58	3.28
91	1.1223	1.0174	0.9215	-3.64	3.33
92	1.0910	0.9882	0.8942	-3.69	3.37
93	1.0607	0.9599	0.8679	-3.74	3.42
94	1.0314	0.9326	0.8424	-3.80	3.46
95	1.0030	0.9061	0.8179	-3.85	3.51
96	0.9756	0.8806	0.7941	-3.90	3.55
97	0.9490	0.8558	0.7711	-3.96	3.60
98	0.9232	0.8319	0.7489	-4.01	3.64
99	0.8983	0.8088	0.7275	-4.07	3.69
100	0.8741	0.7863	0.7067	-4.12	3.74
101	0.8507	0.7646	0.6867	-4.18	3.78
102	0.8281	0.7436	0.6672	-4.23	3.83
103	0.8061	0.7233	0.6484	-4.29	3.88
104	0.7848	0.7036	0.6303	-4.34	3.92
105	0.7641	0.6845	0.6127	-4.40	3.97
106	0.7441	0.6661	0.5957	-4.46	4.02
107	0.7247	0.6482	0.5792	-4.51	4.07
108	0.7059	0.6308	0.5632	-4.57	4.12
109	0.6877	0.6140	0.5478	-4.63	4.16
110	0.6700	0.5977	0.5328	-4.69	4.21
111	0.6528	0.5820	0.5183	-4.74	4.26
112	0.6361	0.5667	0.5043	-4.80	4.31
113	0.6200	0.5518	0.4907	-4.86	4.36
114	0.6043	0.5374	0.4775	-4.92	4.41
115	0.5891	0.5235	0.4648	-4.98	4.45
116	0.5743	0.5100	0.4524	-5.04	4.50
117	0.5600	0.4968	0.4404	-5.10	4.55
118	0.5460	0.4841	0.4288	-5.16	4.60
119	0.5325	0.4717	0.4175	-5.22	4.65
120	0.5194	0.4597	0.4066	-5.28	4.70



8.Dimensional drawings

9.Center of gravity



10. Service Diagnosis

10.1 Caution for Diagnosis

The operation lamp flashes when any of the following errors is detected.

1. When a protection device of the indoor or outdoor unit is activated or when the thermistor malfunctions, disabling equipment operation.

2. When a signal transmission error occurs between the indoor and outdoor units. In either case, conduct the diagnostic procedure described in the following pages.

10.2 Problem Symptoms and Measures

Symptom	Check Item	Details of Measure
None of the units	Check the power supply.	Check to make sure that the rated voltage is supplied.
operates	Check the indoor PCB	Check to make sure that the indoor PCB is broken
Operation sometimes stops.	Check the power supply.	A power failure of 2 to 10 cycles can stop air conditioner operation.
Equipment operates but does not cool, or does	Check for faulty operation of the electronic expansion valve.	Set the units to cooling operation, and compare the temperatures of the liquid side connection pipes of the connection section among rooms to check the opening and closing operation of the electronic expansion valves of the individual units.
not heat (only for heat pump)	Diagnosis by service port pressure and operating current.	Check for insufficient gas.
Large operating noise and vibrations	Check the installation condition.	Check to make sure that the required spaces for installation (specified in the Technical Guide, etc.) are provided.

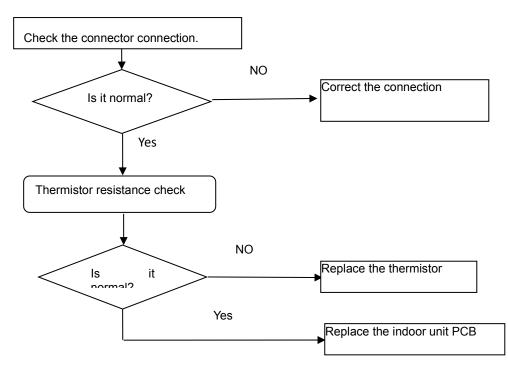
10.3 Error Codes and Description indoor display

		Code indication	•		
	Indoor displaying panel code indication		Outdoor (LED1	fault description	Reference
	<mark>Other</mark> display	Only For 498 and 498A display (Red/Green Time Run □0n ★Flash ■0ff ,)	flash times)		Page
Indoor and Outdoor	E7		15	Communication fault between indoor and outdoor units	Page .42
Indoor	E1	★ ■ ■		Room temperature sensor failure	Page 31.
Malfunction	E2	★ □ □		Heat-exchange sensor failure	Page 31.
	E4	★ □ ★		Indoor EEPROM error	Page 32.
	E14			Indoor fan motor malfunction	Page 33

	= 1 0				D 00
	F12		1	Outdoor EEPROM error	Page .32
Outdoor	F1		2	The protection of IPM	Page .36
Malfunction	F22	★ ★ ■	3	Overcurrent protection of AC electricity for the outdoor model	Page .37
	F3	■ ★ ■	4	Communication fault between the IPM and outdoor PCB	Page.39
	F19		6	Power voltage is too high or low	Page .40
	F4		8	Overheat protection for Discharge temperature	Page .41
	F21		10	Defrost temperature sensor failure	Page 31.
	F7		11	Suction temperature sensor failure	Page .3 1
	F6		12	Ambient temperature sensor failure	Page .3 1
	F25	★ 🗆 ■	13	Discharge temperature sensor failure	Page .3 1
	F11		18	deviate from the normal for the compressor	Page .44
	F28		19	Loop of the station detect error	Page .44
	F2		24	Overcurrent of the compressor	Page .37
	F23		25	Overcurrent protection for single-phase of the compressor	Page .43

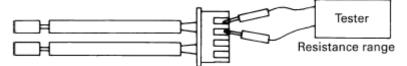
10.3.1 Thermistor or Related Abnormality

La da co D'antar						
Indoor Display	★ ■ ■/ E1: Room temperature sensor failure					
	★ 🗆 🗖 ∕E2: Heat-exchange sensor failure					
Outdoor display	 LED1 flash 10 times: Defrost temperature sensor failure 					
	LED1 flash 11 times: Suction temperature sensor failure					
	LED1 flash 12 times: Ambient temperature sensor failure					
	LED1 flash 13 times. Discharge temperature sensor failure					
Method of Malfunction Detection	The temperatures detected by the thermistors are used to determine thermistor errors					
Malfunction Decision Conditions	When the thermistor input is more than 4.92V or less than 0.08V during compressor operation.					
	Note: The values vary slightly in some models					
Supposed Causes	 Faulty connector connection Faulty thermistor Faulty PCB 					
Troubleshooting	* Caution Be sure to turn off power switch before connect or disconnect connector, else parts damage may be occurred.					



Thermistor resistance check method:

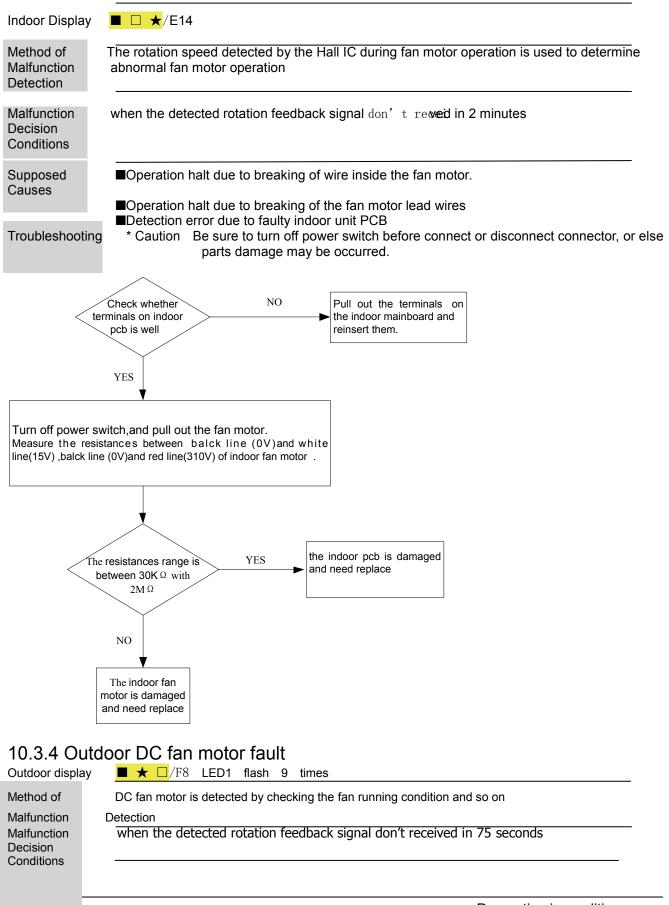
Remove the connector of the thermistor on the PCB, and measure the resistance of thermistor using tester. The relationship between normal temperature and resistance is shown in the value of indoor thermistor.

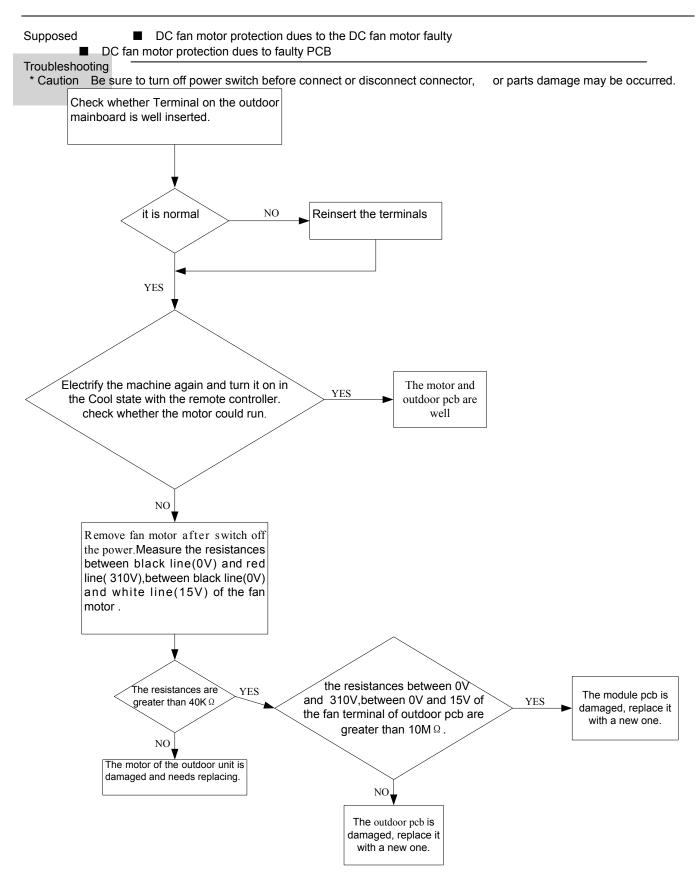


10.3.2 EEPROM abnormal

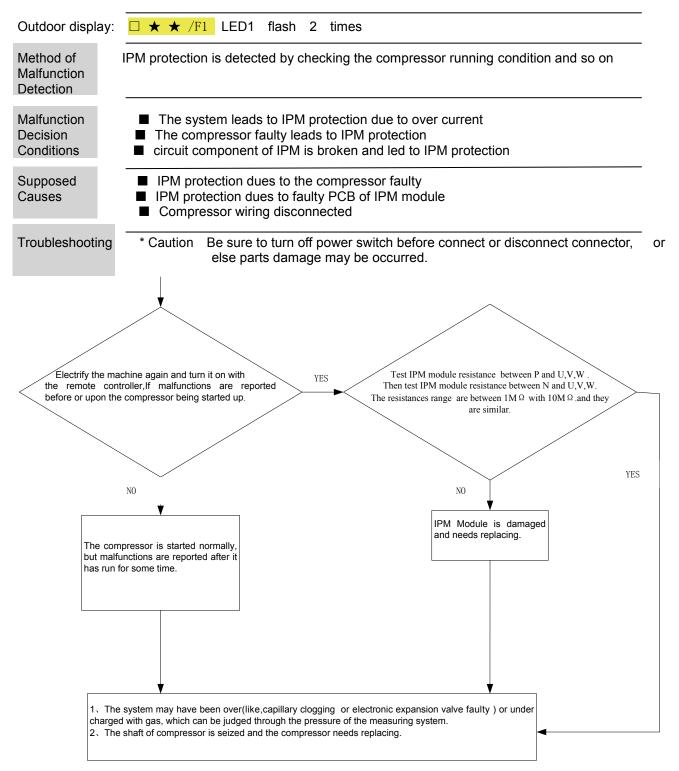
Indoor Display Indoor display	★ □ ★/E4: Indoor EEPROM error ■ ★ ■/F12: Outdoor EEPROM error; Outdoor LED1 flash 1 times						
Method of Malfunction Detection	The Data detected by the EEPROM are used to determine MCU						
Malfunction Decision Conditions	When the data of EEPROM is error or the EEPROM is damaged						
Supposed Causes	 Faulty EEPROM data Faulty EEPROM Faulty PCB 						
Troubleshooting	* Caution Be sure to turn off power switch before connect or disconnect connector, or parts damage may be occurred.						
	Replace the indoor or outdoor mainboard.						



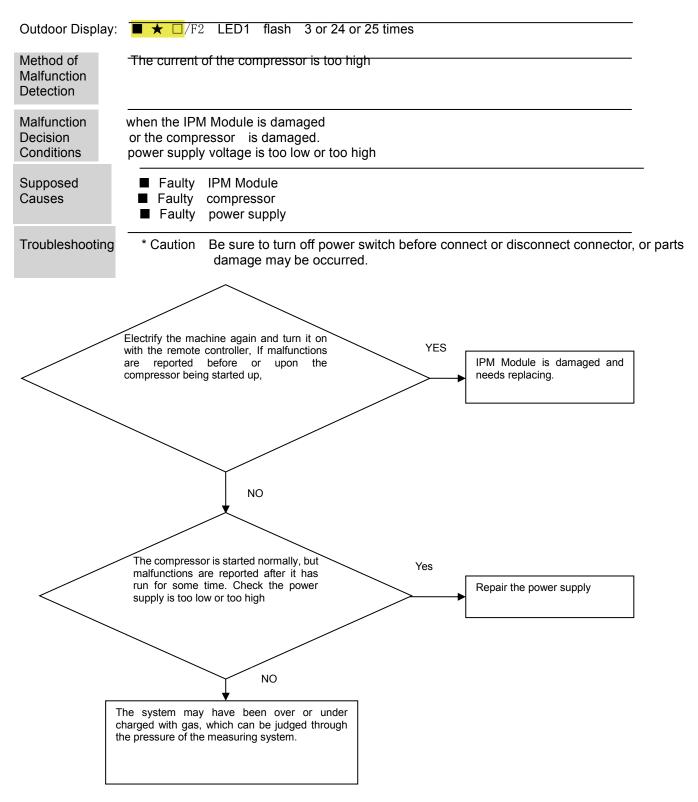




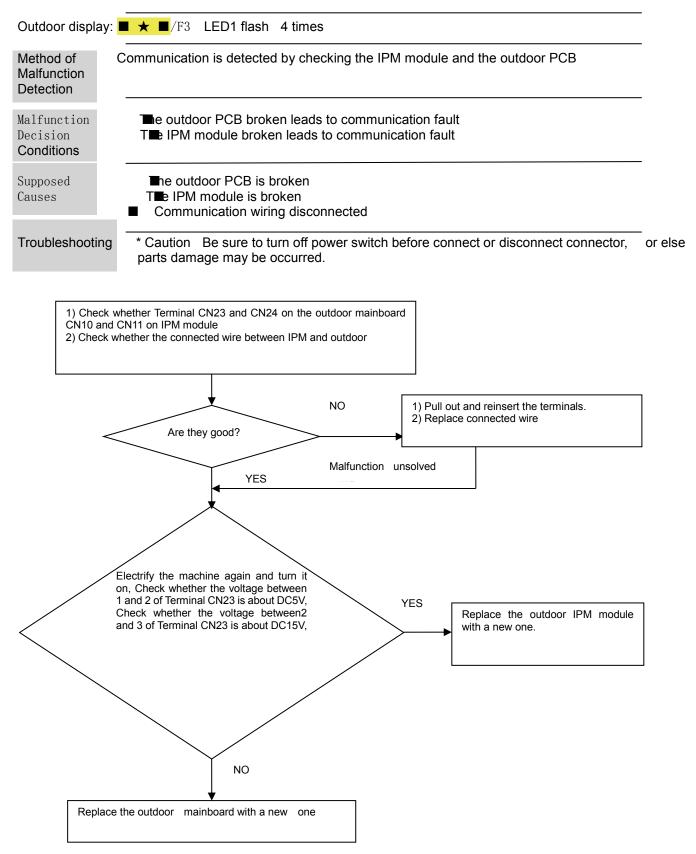
10.3.5 IPM protection

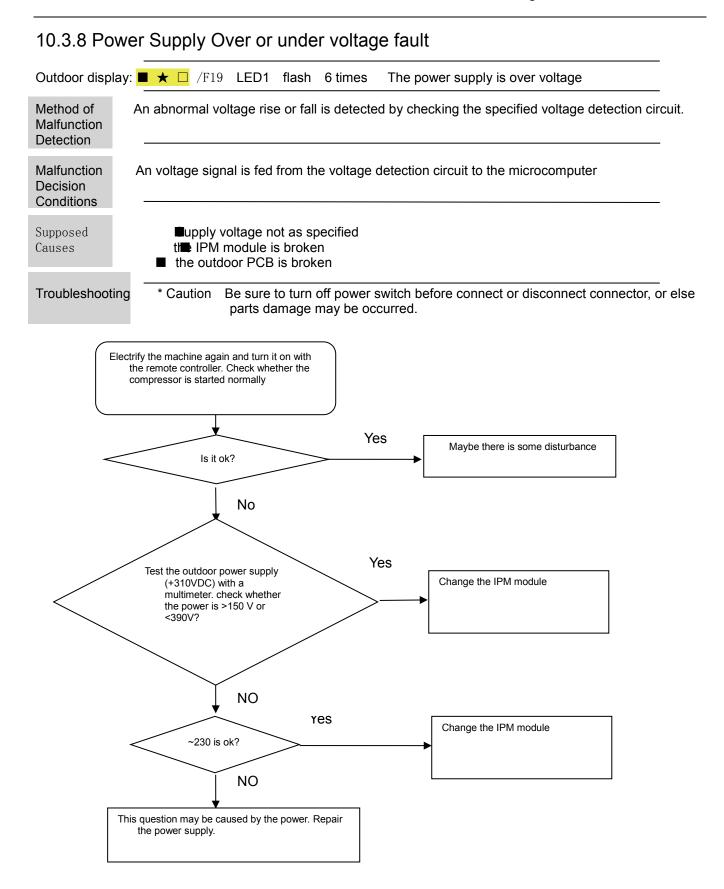


10.3.6 Over-current of the compressor

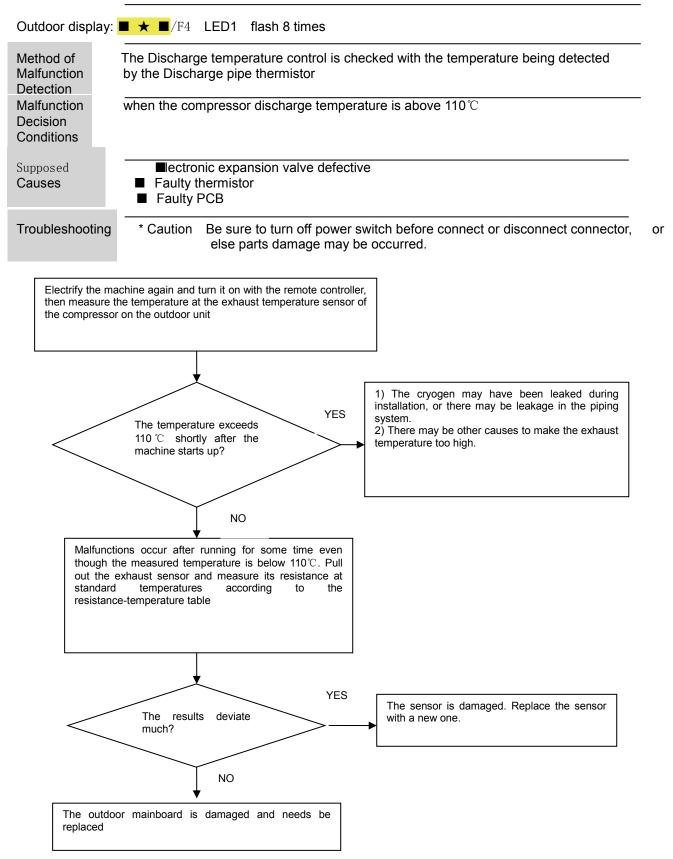


10.3.7 The communication fault between IPM and outdoor PCB

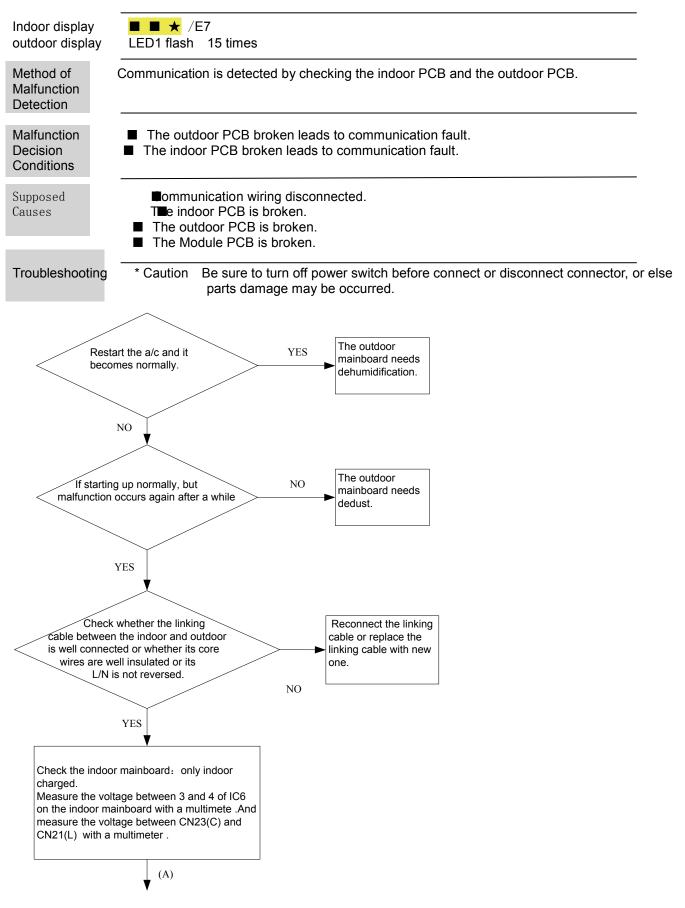


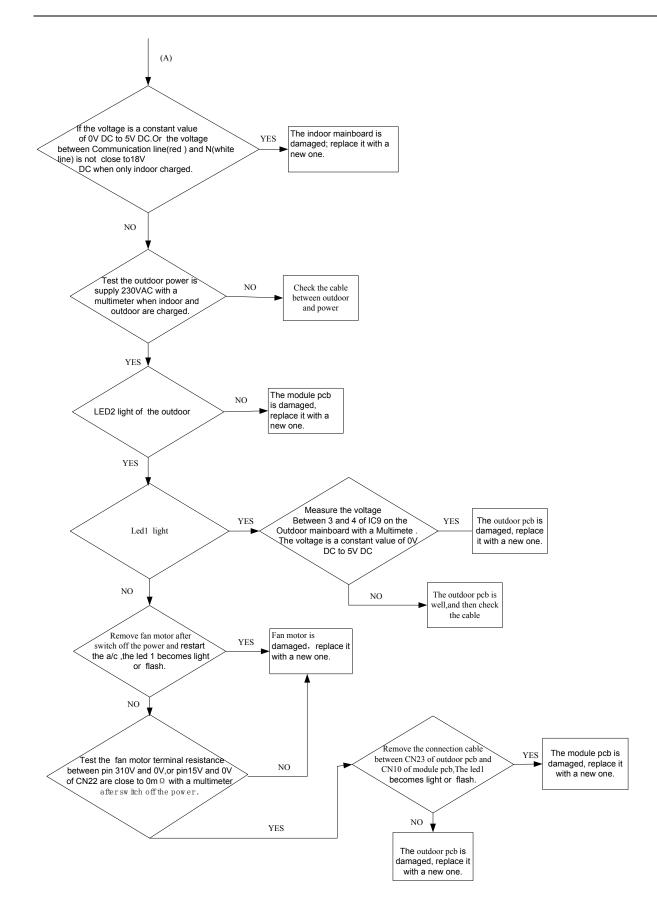


10.3.9 Overheat Protection For Discharge Temperature

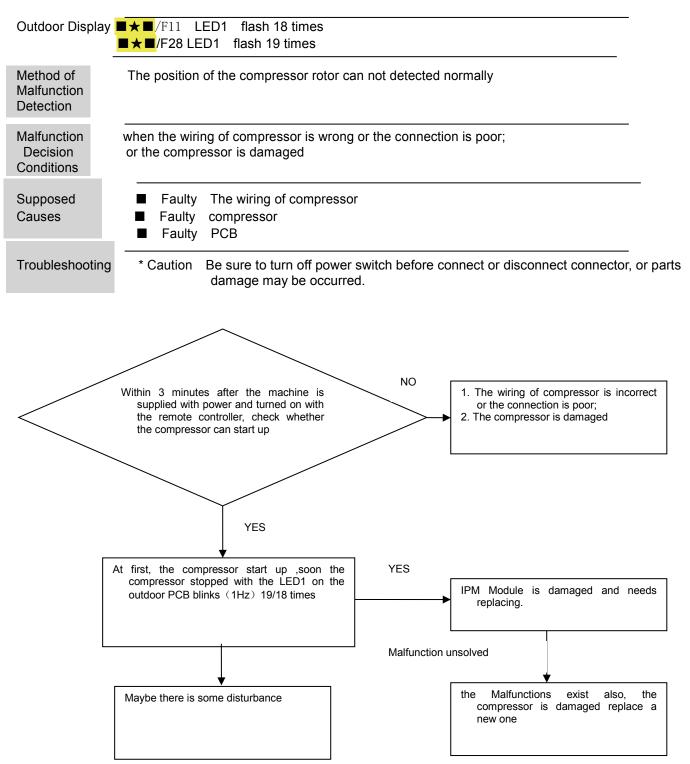


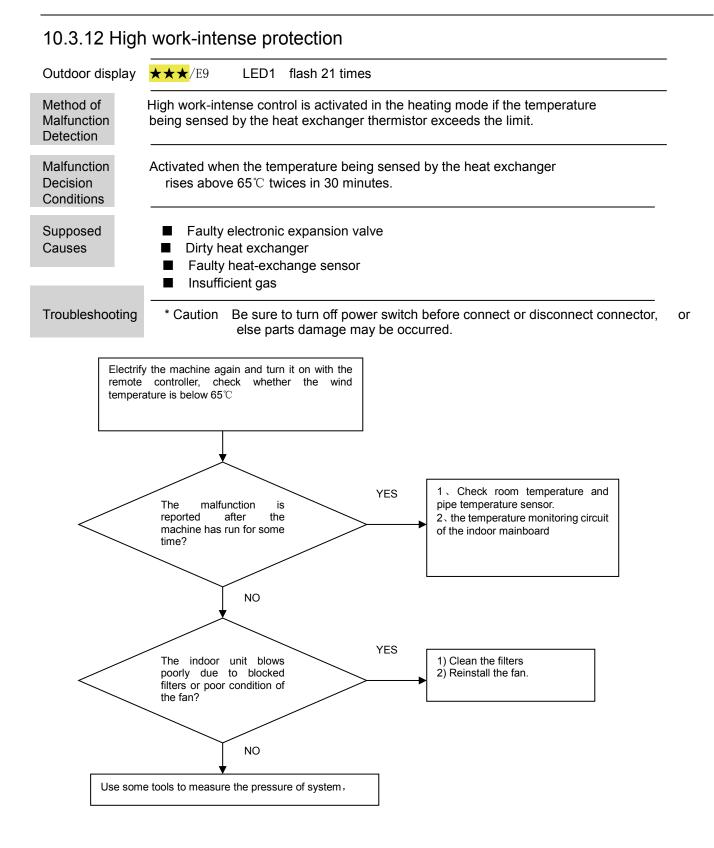
10.3.10 The communication fault between indoor and outdoor





10.3.11 Loss of synchronism detection Inverter side current detection is abnormal

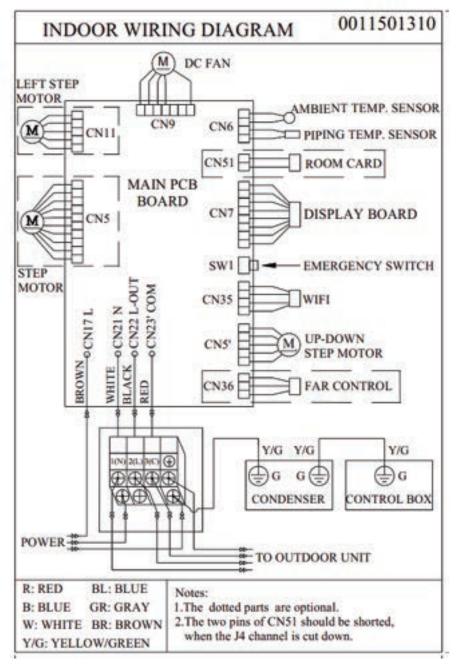




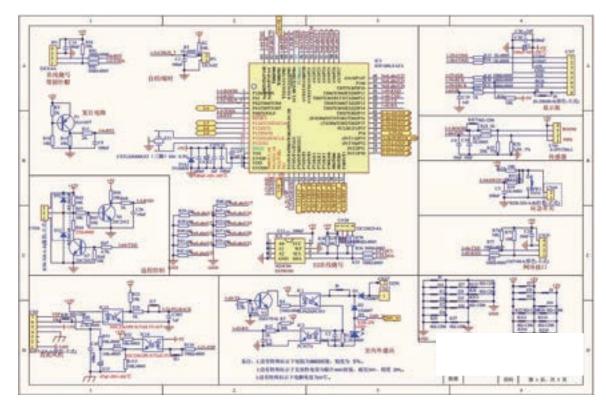
Domestic air conditioner

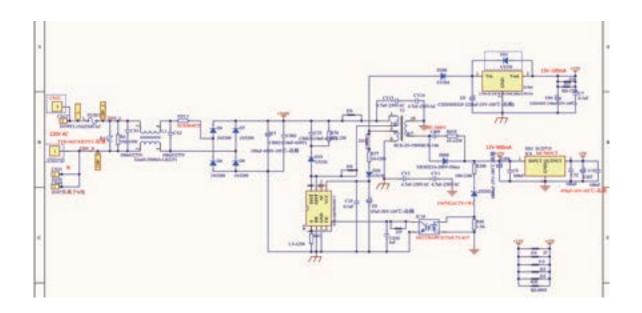
11. Wiring diagrams

11.1 INDOOR UNIT



11.2 Circuit Diagrams





HEIKO REMOVAL PROCEDURE



This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or Repair the product or products dealt with in this service information by anyone else could result in serious injury or death

Removal of front panel

Indoor unit

Procedure Warning Be sure to wait 10 minutes or more after turning off all power supplies before disassembling work. Step Procedure Points 1. Features 2. Remove the front panel Remove the foam 1 cushion 2 Hold the front panel by the tabs on the both sides and lift it until it stops with a click. Loosen the screw

Procedure

Warning Be sure to wait 10 minutes or more after turning off all power supplies before disassembling work.

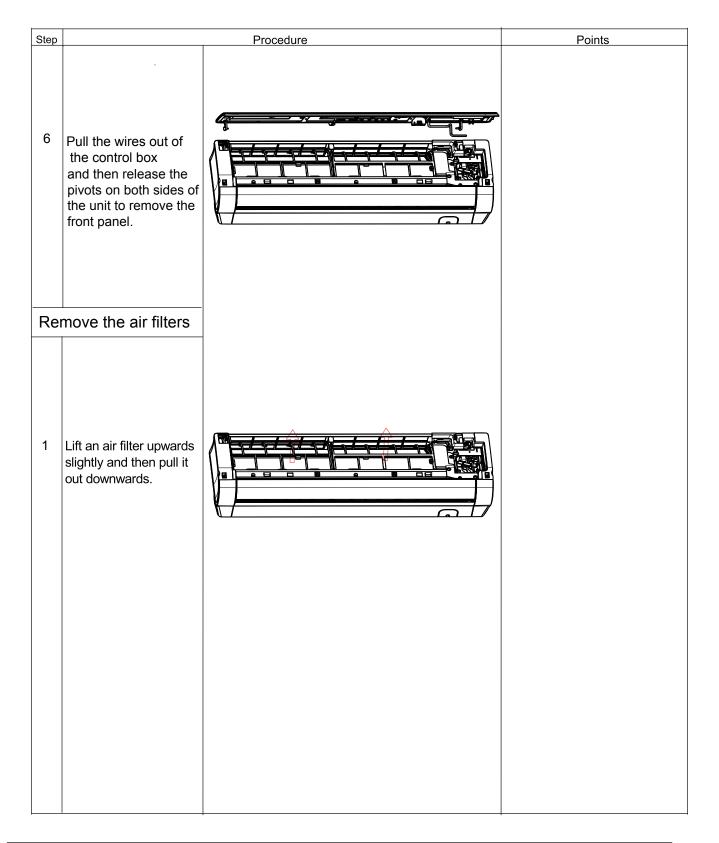
Step	Procedure Points		
3	Lift up the control box cover		Foints
4	Loosen the screw		
5	Lift up the control box cover		

Removal of front panel

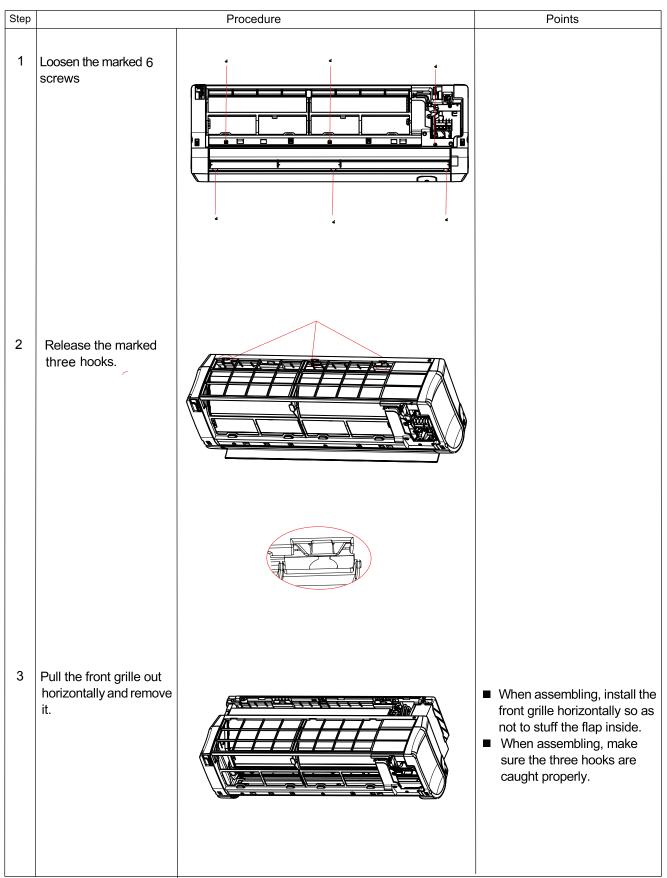
Procedure



Be sure to wait 10 minutes or more after turning off all power supplies before disassembling work.



Remove the casing

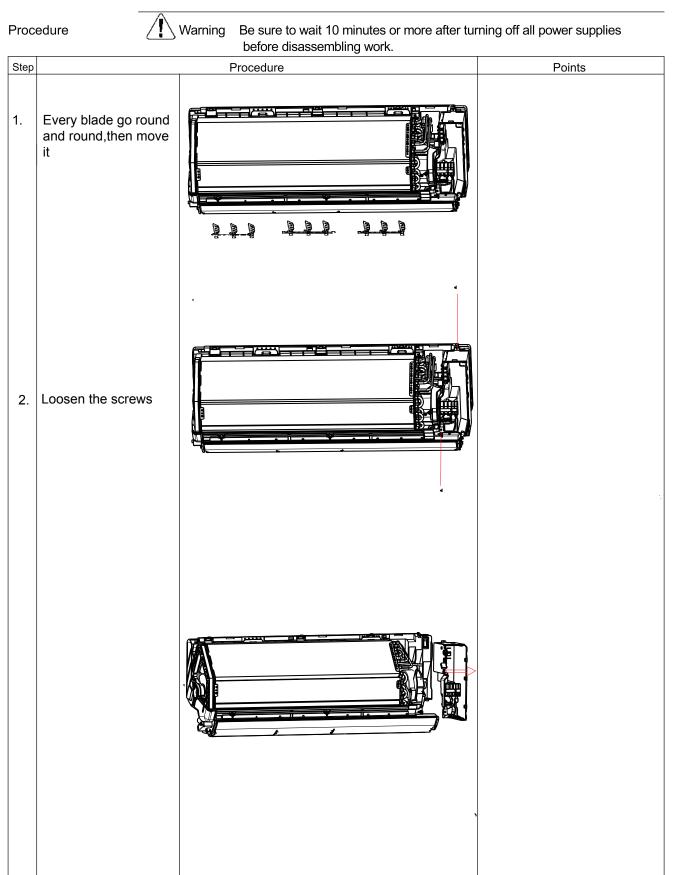


Removal of horizontal flap and the stepper motor



Warning Be sure to wait 10 minutes or more after turning off all power supplies before disassembling work.

Step	Procedure		Points
			The horizontal flap is single.
1	Release the center pivot.		
	Bend the horizontal blade slightly and		
	remove it.		
	Loosen the screws and		
	remove the stepper motor		

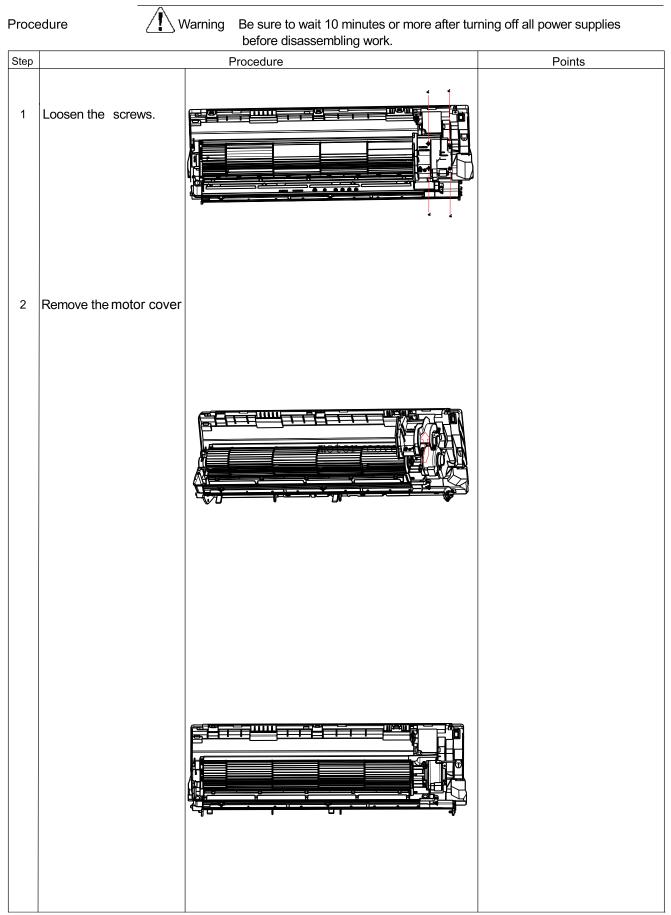


Removal of horizontal louver and control box

Removal of Heat Exchanger

Step		Procedure	Points
1	Loosen the hook and the service Cover		
2	Loosen the screw		
3	Lift up the exchanger and remove it		

Removal of Fan Rotor and Fan Motor



Step		Procedure	Points
1	Loosen the marked screw.		
2	Lift up the right part of the fan motor and slide it to the rightward to remove.		
3	Lift up the right part of the fan and remove it		

Generalny Dystrybutor Systemów Klimatyzacji i Pomp Ciepła HEIKO

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